

Passport Mail Back Service Now Available

You may choose to receive your newly issued U.S. passport or Consular Report of Birth Abroad (CRBA) by mail through China EMS pay-on-delivery service. This service is optional and the consulate cannot be held liable for any expense, loss, or damage incurred by usage of this third-party service. U.S. citizens may continue to pick-up their passports from the Consulate or have someone do so on their behalf in place of using this optional delivery service.

EMS Delivery Procedures:

- At the time of submitting your passport or CRBA application to the consulate, complete an EMS airway bill with an address in Chinese to accept delivery during the hours of 9am to 5pm on work days. A local mobile phone number is required.
- In general, your new passport should arrive at the Consulate in about 2 to 3 weeks, after which you will receive an e-mail notification afterwards.
- Upon receipt of the email notification, please mail your current passport to the Consulate (telephone: 028-85583992 address: 四川省成都市领事馆路四号 美国驻成都总领事馆 美国公民服务部 zip code: 610041) to be canceled, at which point the Consulate will mail the old and new passports back to you using the EMS airway bill submitted at the time of application.
- Upon delivery payment will be required in cash.

Please Note:

- EMS will make 3 attempts to deliver the passport after which it will be returned to the Consulate where you may retrieve the passport and pay EMS a service fee for attempted delivery.
- EMS is unable to provide English speaking services.
- Payment includes fee and insurance.
- Insurance may allow you to claim compensation if EMS loses your passport.
- If EMS loses your new passport, you must apply and pay for a replacement passport at the Consulate.

Important Reminder: Chinese law requires that all foreigners carry their passport or residence card at all times. Chinese authorities are entitled to carry out random checks for these documents. Persons found not to be in compliance are subject to fines and/or deportation.

护照邮寄服务现在开通了

现在您可以选择使用中国邮政速递物流提供的到付邮寄服务收取更新的美国护照或公民海外出生领事报告。选择由第三方提供的此项服务是完全自愿的，总领馆将不承担该服务所产生的邮寄费用，以及遗失或损毁的相应风险。除以上可选服务之外，美国公民仍可继续由本人或委托他人到总领馆领取。

使用中国邮政速递物流程序:

- 请在递交护照或公民海外出生领事报告申请给总领馆的当日，使用中文在中国邮政速递物流的运单上填写完成在工作日早九晚五内可派送的邮寄地址，并务必填写能联系上的本地手机号码。
- 新护照通常在两至三周内会到达总领馆，随即您将收到一封电邮通知。
- 在收到电邮通知后，请您将现有护照邮寄回总领馆（电话：028-85583992 地址：四川省成都市领事馆路四号 美国驻成都总领事馆 美国公民服务部 邮编：610041），在其被注销后，总领馆会将新旧两本护照按照申请时留下的运单寄回。
- 该到付邮寄服务必须使用现金支付。

请注意:

- 邮件在三次都未能成功投递后将会被中国邮政速递物流退回总领馆，届时会要求您到总领馆自取，并支付之前产生的服务费用。
- 中国邮政速递物流无法提供英文服务。
- 收取的费用包含运费和保险。
- 保险可允许您在中国邮政速递物流遗失护照后申领赔偿。
- 如新护照遗失，您必须重新付费申请。

请注意: 中国法律要求所有的外籍公民随时携带其护照或居住证明。中国有关当局有权随机检查以上证件。如被发现未遵守此项规定，可能会面临罚款甚至驱逐出境。