



Mission of the United States of America



## PORTO ALEGRE

*Porto Alegre is known as the home of Brazil's gaucho culture, which is defined by an independent spirit, folk music and traditional dance, and a cuisine defined by great meats. Porto Alegre was settled by large immigrant communities from Germany, Italy, and Poland, and this influence can be seen in the city's architecture and culture. The city is also known for being well-organized, and is one of Brazil's greenest cities.*

**U.S. citizens seeking assistance during the World Cup should send a message to: [WorldCupACS@state.gov](mailto:WorldCupACS@state.gov)**

### Smart Traveler Enrollment Program (STEP)



Sign up for our free Smart Traveler Enrollment Program to receive the latest travel updates and information! By connecting with us on the Smart Traveler Enrollment Program, we will be able to assist you better in case of emergencies, such as if you lose your passport or it is stolen while you are abroad.

The travel and contact information you enter into our Smart Traveler Enrollment Program will make it easier for consular officers in the U.S. embassy and consulates around Brazil to contact you and your loved ones during an emergency. For more information, access: <https://step.state.gov/step/>.

### Useful Phone numbers:

Military Police (first number to call)	190 or 911
Ambulance	192
Fire Department	193
Civil Police	197

### Stadium:

Estadio Beira-Rio, Porto Alegre  
Avenida Padre Cacique, 891  
Praia de Belas, Porto Alegre

### Fan Fest:

Anfiteatro Pôr do Sol,  
Porto Alegre



Sunset Amphitheater (Photo: World Cup Portal by the Government of Brazil)

# PORTO ALEGRE

## Safety Tips:

June and July are among the coldest months in Porto Alegre. The city rarely experiences snowfall, but temperatures can dip into the 30s.

For your safety, use common sense measures applicable to every major city in the world. Always be aware of your surroundings — particularly at night. It is also best to refrain from carrying large sums of money or wearing expensive jewelry. Taking steps to avoid drawing attention to yourself can minimize your chances of becoming a target.

Carry a copy of your passport with you while in public and keep your passport in a hotel safe or other secure place. Also, carry proof of your health insurance. Let friends or family know where you are going, try to travel in groups, and never accept a ride from unlicensed transportation or someone you don't know.

Remember that while in Brazil, you are subject to Brazilian laws, so, have fun, but comply with Brazilian rules and regulations. These are just a few tips. We have many more on our [travel.state.gov](http://travel.state.gov) website.

## Hospitals:

Hospital Pronto Socorro (*Public*)  
Av. Venâncio Aires, 1116, Bonfim, Porto Alegre  
Phone: (51) 3289-7999

Mae de Deus Hospital (*Private*)  
Rua Jose de Alencar, 286, Porto Alegre  
Phone: (51) 3230-6000

Hospital Moinhos de Vento (*Private*)  
Rua Tiradentes, 333, Porto Alegre  
Phone: (51) 3327-7000



## Notes:

Hospitals are obligated by law to accept and stabilize any patient who arrives during an emergency. After a patient is stabilized, a private hospital may transfer any patient who is not able to pay or does not have insurance to a public hospital.

In the case of private hospitals, if a patient's health insurance does not have an agreement directly with the hospital to cover expenses, the patient will have to provide payment and work with the insurance company for reimbursement when back in the United States.

## Key Web Sites:

U.S. Embassy World Cup page  
<http://brazil.usembassy.gov/worldcup2014.html>

World Cup Portal: Porto Alegre  
<http://www.copa2014.gov.br/en/servicos/portoalegre>

Municipal Tourist Board  
<http://www.portoalegre.travel/>

Follow us on Twitter: @USCitsBrazil

## Airport and Airlines:

Salgado Filho International Airport  
Avenida dos Estados, 747, Porto Alegre, RS  
Phone: (51) 3358-2000  
<http://www.aeroportoportoalegre.net/en/>

Aerolineas Argentinas res.	(51) 3221-3300
American Airlines reservations	(11) 4502-4000
Avianca reservations	(51) 3358-2393
Azul Linhas Aéreas reservations	(51) 3358-2603
BQB reservations	(51) 3358-2636
Copa Airlines reservations	(51) 3358-2754 / 2756
Gol reservations	(51) 3358-2028
TAM reservations	(51) 3358-2053
Taca Airlines reservations	(51) 3358-2772 / 2445-2480
TAP reservations:	(51) 3358-2690 / 2691



## U.S. Consular Agency contact information:

US Consular Agent  
Avenida Assis Brasil 4320 Store 84  
Boulevard Strip Mall – Parque Sao Sebastiao  
91110-000 Porto Alegre, RS  
Phone: (51) 3226-3344  
After-hours emergencies only: (11) 3250-5373  
Email: [acsportoalegre@gmail.com](mailto:acsportoalegre@gmail.com)

*Local phone calls in Porto Alegre do not require dialing the country code (55) or area code (51). We generally assist in cases of lost passports, medical emergencies, deaths, and arrests.*



Mauá Docks in Porto Alegre (Photo: Ricardo André Frantz)