



## Embassy of the United States of America Public Affairs Section

For more information please contact the Information Office at 216-8122.

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### **Consular Affairs Offices are Currently Experiencing Technical Problems with Visa Systems. Instructions for Emergency Passports and Visa Appointments**

The Department of State's Bureau of Consular Affairs is currently experiencing technical problems with visa systems. This issue is not specific to any particular country or visa category. We apologize for the inconvenience and are working urgently to correct the problem and restore full operability. Passport applications accepted overseas between May 26, and June 14 2015, were also affected by technical problems. If you applied for a U.S. passport overseas during this time frame and have travel plans within the next 10 business days, please consider requesting an emergency passport at the U.S. Embassy or Consulate at which you originally applied. Information about how to apply for an emergency passport is available at the following link:

<http://bolivia.usembassy.gov/lost-stolen-passports.html>

These systems issues are also impacting processing of U.S. visas. We are currently unable to print most immigrant and nonimmigrant visas approved after June 8, 2015. In addition, U.S. Embassies/Consulates are currently unable to process new applications submitted on or after June 9, 2015.

Applicants with interview appointments scheduled for this week, June 14-20, are asked to reschedule if they submitted a DS-160 online application after June 9, 2015. Appointments can be rescheduled by following the instructions located on <https://ais.usvisa-info.com/en-bo/niv>. Nonimmigrant visa applicants who submitted their DS-160 online application prior to June 9, 2015, should plan to attend their scheduled appointment.

Individuals with urgent travel should follow the instructions for expedited emergency appointment found on <https://ais.usvisa-info.com/en-bo/niv>