



Message for U.S. Citizens – Consular Agency in Santa Cruz Closed From November 14 to 18, 2016.

U.S. Embassy La Paz, Bolivia

October 28, 2016

This message is to advise the public that the Consular Agency in Santa Cruz will be closed from Monday, November 14 to Friday, November 18, 2016. The Consular Agency will resume normal operations on Monday, November 21, 2016. We apologize for any inconvenience this may cause the consular public.

Persons seeking emergency services may contact the American Citizen Services Unit, U.S. Embassy, in La Paz at (2) 216-8246 or via email at ConsularLaPazACS@state.gov.

You can stay in touch and receive Embassy updates by regularly checking the Embassy website, found here. Up-to-date information on security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada or, for callers outside the United States and Canada, by calling the regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

We strongly recommend that U.S. citizens traveling to or residing in Bolivia enroll in the Department of State's Smart Traveler Enrollment Program ([STEP](#)) at www.Travel.State.Gov. STEP enrollment gives you the latest security updates and makes it easier for the U.S. embassy to contact you in an emergency. If you don't have Internet access, you can enroll directly with the U.S. embassy.

Regularly monitor the State [Department's website](#), where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the [Country Specific Information for Bolivia](#). For additional information, refer to "A Safe Trip Abroad" on the State Department's website. Contact the U.S. embassy or consulate for up-to-date information on travel restrictions.

You can contact the American Citizen Services Unit at the U.S. Embassy in La Paz, Bolivia, via e-mail at ConsularLaPazACS@state.gov or by telephone at +591-2-216-8246 during regular business hours (Monday to Thursday, 2:30 p.m. to 4 p.m.) or +591-2-216-8500 after hours and on weekends.

The U.S. Embassy is located at 2780 Arce Avenue in La Paz, Bolivia, and is open to the public by appointment on Monday through Thursday from 08:00 to 12:30, and Thursdays from 14:00 to 16:00. You can schedule a non-emergency appointment by visiting our [website](#).

The Embassy operates one Consular Agency in the city of Santa Cruz, Bolivia. The Santa Cruz Consular Agency is located on Radial Castilla S/N, Entre 3er Anillo Interno y Externo, across from the soccer field of the Santo Tomás school. You can contact the Santa Cruz Consular Agency by telephone at 591-3-351-3477, during regular business hours (Monday to Thursday, 11:00 to 1:00 p.m., and Friday, 10:00 a.m. to 12:00 p.m.).

If you wish to visit the Consular Agency for a non-emergency matter, please schedule an appointment through our [website](#).

