

Message for U.S. Citizens – Temporary Closure of Consular Agency Santa Cruz

U.S. Embassy La Paz, Bolivia

November 9, 2015

This message is to advise the public that the Consular Agency in Santa Cruz will be closed from Monday, November 23 to Monday, November 30, 2015. The Consular Agency will resume normal operations on Tuesday, December 1, 2015. We apologize for any inconvenience this may cause the consular public.

Persons needing emergency services during the temporary closure of the Consular Agency in Santa Cruz may contact the American Citizen Services Unit, U.S. Embassy, in La Paz at (2) 216-8246 or via email at ConsularLaPazACS@state.gov.

For further information:

- See the [State Department's travel website](#) for the [Worldwide Caution](#), Travel Warnings, Travel Alerts, and *Bolivia Country Specific Information*.
- Enroll in the [Smart Traveler Enrollment Program \(STEP\)](#) to receive security messages and make it easier to locate you in an emergency.
- Contact the U.S. Embassy in Bolivia, located at 2780 Arce Avenue in La Paz, at +591-2-216-8246 from 8:00 a.m. to 5:30 p.m. Monday through Thursday and 8:00 a.m. to 12:00 p.m. on Friday. After-hours emergency number for U.S. citizens is +591-2-216-8500.
- Contact the U.S. Consular Agency in Santa Cruz, located at Radial Castilla, S/N, Across from the Colegio Santo Tomás playing field, at +591-3-351-3477 from 9:00 a.m. to 3:00 p.m. Monday through Thursday and 8:00 a.m. to 12:00 p.m. on Friday. After-hours emergency number for U.S. citizens is +591-2-216-8500.
- Call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries from 8:00 a.m. to 8:00 p.m. Eastern Standard Time, Monday through Friday (except U.S. federal holidays).