

## Message for U.S. Citizens – Consular Agency Santa Cruz Closed for Training

U.S. Embassy La Paz, Bolivia

May 19, 2014

This message is to advise the public that the Consular Agency in Santa Cruz will be closed from Tuesday, May 19 to Thursday, May 21, 2015. The Consular Agency will resume normal operations on Monday, May 26, 2015. We apologize for any inconvenience this may cause the consular public.

Persons seeking emergency services may contact the American Citizen Services Unit, U.S. Embassy, in La Paz at (2) 216-8246 or via email at [ConsularLaPazACS@state.gov](mailto:ConsularLaPazACS@state.gov).

You can stay in touch and receive Embassy updates by checking the Embassy website, found [here](#). Up-to-date information on security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada or, for callers outside the United States and Canada, by calling the regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

U.S. citizens are encouraged to enroll in the [Smart Traveler Enrollment Program \(STEP\)](#). U.S. citizens without internet access may enroll directly at the nearest U.S. Embassy or U.S. Consulate. By enrolling, U.S. citizens make it easier for the embassy/consulates to contact them in case of emergency. Stay up to date by bookmarking our [Bureau of Consular Affairs website](#), which contains the current Travel Warnings and Travel Alerts as well as the Worldwide Caution. Follow us on [Twitter](#) and the Bureau of Consular Affairs page on [Facebook](#), and download our free [Smart Traveler iPhone App](#) to have travel information at your fingertips.

You can contact the American Citizen Services Unit at the U.S. Embassy in La Paz, Bolivia via e-mail at [consularlapazacs@state.gov](mailto:consularlapazacs@state.gov) or by telephone at 591-2-216-8246 during regular business hours (Monday to Thursday, 8 a.m. to 5:30 p.m. and Friday from 8:00 a.m. to 12:00 p.m.) or 591-216-8000, after hours and on weekends. The U.S. Embassy is located at 2780 Arce Avenue in La Paz, Bolivia, and is open to the public by appointment on Monday through Thursday from 08:15 to 11:45, and Thursdays from 13:45 to 15:00. You can schedule a non-emergency appointment by visiting this website <http://bolivia.usembassy.gov/>.

The Embassy operates one Consular Agency in the city of Santa Cruz, Bolivia. The Santa Cruz Consular Agency is located on Radial Castilla S/N, entre 3er Anillo Externo y 3er Anillo Interno, Frente a la Cancha del Colegio Santo Tomas. You can contact the Santa Cruz Consular Agency by telephone at 591-3-351-3477, during regular business hours (Monday - Friday, 9 a.m. to 12:30 p.m. and 1:30 p.m. to 3:00 p.m.).

If you wish to visit the Consular Agency for a non-emergency matter, please schedule an appointment through our [website](#).