Message for U.S. Citizens – U.S. Consul Visit to Provide Routine Consular Service in Cochabamba on March 2 and 3, 2015
U.S. Embassy La Paz, Bolivia
February 5, 2015

The U.S. Consular Agency in Cochabamba is now closed to the public and will not reopen. This message is to advise the public needing services in Cochabamba that U.S. Embassy personnel will provide routine consular services to U.S. citizens, federal beneficiaries, and customers requiring notarial services in Cochabamba on March 2 and 3, 2015, at the Education USA office in the Centro Boliviano Americano (CBA) located in Calle 25 de Mayo Nº 0365, Cochabamba.

Individuals who require consular services in Cochabamba will need to schedule an appointment by sending an email to ConsularLaPazACS@state.gov with the type of appointment needed, names of all people attending and a preferred time for the appointment. The Consular Section will send a confirmation email.

The schedule in which services will be provided will be the following:

Monday, March 2 and Tuesday, March 3
Morning: 09:00 am to 12:00 pm
Afternoon: 1:00 pm to 4:30 pm

The routine consular services that will be provided include:

- Applications for Passports
- Applications for Additional Visa Pages
- Applications for Consular Reports of Birth Abroad
- Requests for Consular Reports of Death
- Notarial Services
- Various Federal Benefits Services

Please note that the only official representative of the U.S. Embassy that is authorized to provide American Citizens Services in Cochabamba is the officer that will be providing these services on March 2 and 3, 2015.

For all questions and services related to non-immigrant (NIV) visas, please continue to contact the U.S. Embassy in La Paz at ConsularLaPazNIV@state.gov and ConsularLaPazIV@state.gov for immigrant visas (IV).

Please check the U.S. Citizens Services web page at http://bolivia.usembassy.gov/service.html for the required forms and documents which will need to be submitted for the different services.

As a reminder, all business related to U.S. visas will continue to be exclusively managed at the U.S. Embassy in La Paz.

You can stay in touch and receive Embassy updates by checking the Embassy website, found here. Up-to-date information on security can also be obtained by calling 1-888-407-4747 toll-

free in the United States and Canada or, for callers outside the United States and Canada, by calling the regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

We strongly recommend that U.S. citizens traveling to or residing in Bolivia enroll in the Department of State's Smart Traveler Enrollment Program (STEP) at www.Travel.State.Gov**.** STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy to contact you in an emergency. If you don't have Internet access, enroll directly with the U.S. embassy.

Regularly monitor the State Department's website, where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the Country Specific Information for Bolivia. For additional information, refer to "A Safe Trip Abroad" on the State Department's website. Contact the U.S. embassy or consulate for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

You can contact the American Citizen Services Unit at the U.S. Embassy in La Paz, Bolivia, via e-mail at ConsularLaPazACS@state.gov or by telephone at 591-2-216-8246 during regular business hours (Monday to Friday, 2.30 p.m. to 4 p.m.) or 591-2-216-8500 after hours and on weekends.

The U.S. Embassy is located at 2780 Arce Avenue in La Paz, Bolivia, and is open to the public by appointment on Monday through Thursday from 08:00 to 12:30, and Thursdays from 14:00 to 16:00. You can schedule a non-emergency appointment by visiting our website.

The Embassy operates one Consular Agency in the city of Santa Cruz, Bolivia. The Santa Cruz Consular Agency is located on Roque Aguilera Avenue #146 (3rd ring). You can contact the Santa Cruz Consular Agency by telephone at 591-3-351-3477, during regular business hours (Monday - Friday, 9 a.m. to 12:30 p.m. and 1:30 p.m. to 3:00 p.m.).

If you wish to visit the Consular Agency for a non-emergency matter, please schedule an appointment through our website.