

Message for U.S. Citizens –Consular Agency Santa Cruz Temporarily Closed

U.S. Embassy La Paz, Bolivia

June 18, 2014

This message is to advise the public that the Santa Cruz Consular Agency will not be open to the public from June 23 to June 27, 2014. The Consular Agency will resume normal operations on Monday, June 30, 2014. We apologize for any inconvenience this may cause the consular public.

Persons seeking emergency services may contact the American Citizen Services Unit, U.S. Embassy, in La Paz at (2) 216-8246 or via email at ConsularLaPazACS@state.gov.

You can stay in touch and receive Embassy updates by checking the Embassy website, found [here](#). Up-to-date information on security can also be obtained by calling 1-888-407-4747 toll-free in the United States and Canada or, for callers outside the United States and Canada, by calling the regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays).

U.S. citizens are encouraged to enroll in the [Smart Traveler Enrollment Program \(STEP\)](#). U.S. citizens without internet access may enroll directly at the nearest U.S. Embassy or U.S. Consulate. By enrolling, U.S. citizens make it easier for the embassy/consulates to contact them in case of emergency. Stay up to date by bookmarking our [Bureau of Consular Affairs website](#), which contains the current Travel Warnings and Travel Alerts as well as the Worldwide Caution. Follow us on [Twitter](#) and the Bureau of Consular Affairs page on [Facebook](#), and download our free [Smart Traveler iPhone App](#) to have travel information at your fingertips.

You can contact the American Citizen Services Unit at the U.S. Embassy in La Paz, Bolivia via e-mail at consularlapazacs@state.gov or by telephone at 591-2-216-8246 during regular business hours (Monday to Thursday, 8 a.m. to 5:30 p.m. and Friday from 8:00 a.m. to 12:00 p.m.) or 591-216-8000, after hours and on weekends. The U.S. Embassy is located at 2780 Arce Avenue in La Paz, Bolivia, and is open to the public by appointment on Monday through Thursday from 08:15 to 11:45, and Thursdays from 13:45 to 15:00. You can schedule a non-emergency appointment by visiting this website <http://bolivia.usembassy.gov/>.

The Embassy operates two Consular Agencies in the cities of Santa Cruz and Cochabamba, Bolivia. These agencies can also provide assistance to U.S. citizens. The Santa Cruz Consular Agency is located on Roque Aguilera Avenue #146 (3rd ring). You can contact the Santa Cruz Consular Agency by telephone at 591-3-351-3477, during regular business hours (Monday and Tuesday from 8:30 a.m. to 3:00 p.m., Wednesday and Thursday from 08:00 a.m. to 3:00 p.m., and Friday from 9:00 a.m. to 12:00 p.m.). The Cochabamba Consular Agency is located on Edificio Saal, Avenida Pando 1122, 1st Floor. You can contact the Cochabamba Consular Agency by telephone at 591-4-411-6313, during regular business hours (Monday, Tuesday, Thursday and Friday from 8:00 a.m. to 12:00 p.m. and Wednesday from 1:30 p.m. to 5:30 p.m.).

If you wish to visit the Consular Agencies for a non-emergency matter, please schedule an appointment through this website <http://bolivia.usembassy.gov/>.