



The U.S. Embassy Belmopan would like to announce two changes to the American Citizens Services (ACS) Unit. First, starting Monday, May 7, 2012, ACS will offer appointments for passports and additional visa pages on Monday afternoons instead of Monday mornings. This change is to make attending appointments more convenient for ACS clients who must travel for several hours to reach the Embassy. The Embassy will continue to offer passport and additional visa pages appointments on Thursday mornings.

Applicants wishing to apply for a U.S. passport, additional visa pages, Consular Reports of Birth Abroad, and notarial services must schedule appointments online at <http://belize.usembassy.gov>.

Second, beginning Monday, May 7, the U.S. Embassy will begin accepting credit card payment for U.S. passports, Consular Reports of Birth Abroad, additional visa pages, and notarial services. Credit card payments will not be accepted for any other services, including any visa fees. The U.S. Embassy will continue to accept U.S. and Belize currency as payment for these ACS services.

Please share this information with friends and family. We appreciate your assistance in our effort to better serve you.

For more information or to schedule an appointment, please visit our website <http://belize.usembassy.gov>

AMERICAN CITIZEN SERVICES (ACS)

Passports and additional visa pages	Monday: 13:00 – 16:00. Thursday: 08:00 - 12:00. By online appointment only.
Consular Reports of Birth Abroad (CRBA)	Wednesday: 08:00 – 12:00 By online appointment only.
U.S. passport/CRBA pass back	Monday, Wednesday & Thursday: 08:00 - 12:00. No appointment necessary.
Federal benefits services and notarial services	Wednesday: 08:00 - 12:00. Federal benefits services – no appointment necessary. Notarial services by online appointment only.
Emergency services (arrests, deaths, emergency passports, etc.)	Monday thru Friday: 08:00 - 12:00, 13:00 - 17:00. No appointment necessary, but Consular Staff must verify the emergency before allowing entry into the consular waiting room. After hours/weekends: Call Embassy Duty Officer @ +501-610-5030.
Email inquiries	ACSBelize@state.gov
Non-emergency telephone inquiries +501-822-4011	Monday, Wednesday & Thursday: 13:00 - 17:00 (Email ACSBelize@state.gov for routine ACS questions.)

For more information or to schedule an appointment, please visit our website <http://belize.usembassy.gov>

