

United States Embassy, Dhaka, Bangladesh
Message for U.S. citizens
Window service hours during the month of Ramadan

June 29, 2014

Ramadan is expected to begin during the last week of June (*subject to the appearance of the moon*), and will last approximately 30 days. For the month of Ramadan, window service hours for the American Citizen Services unit of the U.S. Embassy will be changed to 12:00 p.m. to 3:00 p.m. We will resume our regular window service schedule (01:00 p.m. - 4:00 p.m.) after Eid-ul-Fitr.

Please remember to [schedule appointments online](#) for services with American Citizen Unit and to fill in the required [forms online](#) and then take print out from the website before you come on your appointment date.

We strongly recommend that U.S. citizens traveling to, or residing in, Bangladesh enroll in the Department of State's [Smart Traveler Enrollment Program \(STEP\)](#), which gives you the latest security updates, and makes it easier for the U.S. embassy or nearest U.S. consulate to contact you in an emergency. If you don't have Internet access, enroll directly with the nearest U.S. embassy or consulate.

Regularly monitor the [State Department's website](#), where you can find current Travel Warnings, Travel Alerts, and Worldwide Cautions. Read the [Country Specific Information for Bangladesh](#). For additional information, refer to the State Department's web site entitled [A Safe Trip Abroad](#).

Contact the Department of State for up-to-date information on travel restrictions by calling 1-888-407-4747 toll-free from within the United States and Canada, or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on [Twitter](#) at and [Facebook](#) at, and download our free [Smart Traveler iPhone App](#) to have travel information at your fingertips.

Emergency services for U.S. citizens are available at all times. [U.S. Embassy Dhaka](#) is located at Madani Avenue, Baridhara, Dhaka, Bangladesh 1212, and by telephone at (88) (02) 882-3805 during regular hours. If you are a U.S. citizen in need of urgent assistance, the emergency number for the U.S. Embassy is (88) (02) 885-5500. For after-hours emergency services, please press "0" and ask for the duty officer. You may be asked to explain your emergency; this is to better direct your call.

American Citizens Services
U.S. Embassy
Dhaka, Bangladesh