

NON-IMMIGRANT VISAS

Complaints and Difficulties relating to (J-1) Exchange Visitor Programs

Many of the Exchange Visitor Programs are organized and run by private agencies or Non-Governmental Organizations (NGOs) in the United States, rather than by a government entity. These agencies and NGOs, however, are subject to certification by the [Bureau of Education and Cultural Affairs](#) within the U.S. Department of State.

Persons encountering difficulties with an Exchange Program or wishing to file a complaint may contact the Compliance Unit within the Bureau of Education and Cultural Affairs (ECA). Please [click here](#) for contact information.