



CONSULATE GENERAL OF THE UNITED STATES

LEVEL 59 MLC CENTRE 19-29 MARTIN PLACE SYDNEY NSW 2000
61-2-9373-9200 <http://canberra.usembassy.gov/>

**PLEASE CIRCULATE THIS IMPORTANT
ANNOUNCEMENT TO
AS MANY AMERICAN CITIZENS AS POSSIBLE**

QUEENSLAND FLOODING - JANUARY 10, 2011

Over the past several weeks parts of Queensland and northern New South Wales have seen record levels of rainfall and subsequent flooding, resulting in many thousands of residents being forced from their homes. Current weather forecasts predict that significant rain will continue to fall in the days and weeks ahead. Queensland and Australian federal emergency services are coordinating efforts to assist affected residents. The U.S. Consulate General in Sydney encourages all Americans living in Queensland and northern New South Wales to remain aware of their situation and to follow the directions of emergency authorities.

If you have urgent concerns that you think are not being addressed, or critical information about conditions in your area that you wish to bring to our immediate attention, please respond to this message at SydneyACS@state.gov, or telephone the American Citizen Services Unit at the U.S. Consulate General in Sydney during business hours at (02) 9373-9200. An alternate number for reaching us after hours for emergencies is (04) 1621 7662 or the American Citizen Services Unit Chief at (04) 0295 6075.

Additionally, the U.S. Consulate General in Sydney can provide assistance to American citizens affected by the floods by replacing lost or damaged U.S. passports and providing information on replacing other important documents that may become lost in the flooding, such as birth certificates and marriage certificates.

We also urge all Americans planning to visit the affected regions to review carefully their travel plans, as many roads and communities are cut-off by flood waters. For the most current flood information, please refer to <http://www.qld.gov.au/floods/>.

For the latest security information, Americans living and traveling abroad should regularly monitor the Department of State's Bureau of Consular Affairs Internet web site at <http://travel.state.gov>, where the current Worldwide Caution, Travel Alerts can be found. Up-to-date information on security can also be obtained by calling 1-800-407-4747 toll free in the U.S., or, for callers outside the U.S. and Canada, a regular toll line on 1-317-472-2328. These

numbers are available from 8.00am to 8.00pm Eastern Time, Monday through Friday, except U.S. federal holidays.

To subscribe or unsubscribe to this list send email to SydneyACS@state.gov.

American Consulate General -Level 59, 19-29 Martin Place, Sydney, NSW, 2000

Telephone: 02-9373-9200

American Citizens Services (ACS) counter hours by appointment

Monday-Friday 8.00am to 11.30am Monday through Friday excepting American and Australian Public Holidays

Closed first Wednesday of every month