



Social Security

## IMPORTANT INFORMATION FOR WALK-IN VISITORS TO THE SOCIAL SECURITY OFFICE

**D**ue to Congressional inaction to prevent a Government shutdown, we will provide only the following services:

- Help you apply for benefits
- Assist you in requesting an appeal
- Change your address or direct deposit information
- Accept reports of death
- Verify or change your citizenship status
- Replace a lost or missing Social Security payment
- Issue a critical payment
- Change a representative payee
- Process a change in your living arrangement or income (SSI recipients only)

If your visit involves any Social Security-related service not listed above, we regret that we are unable to assist you.

We regret any inconvenience. We assure you that despite reduced funding from Congress we will continue to work hard to serve this community.

Our online services remain open at [www.socialsecurity.gov](http://www.socialsecurity.gov).