

US Embassy
686 Old Bagamoyo Road
Dar Es Salaam, Tanzania

September 6, 2013

REQUEST FOR QUOTATION for Internet Services (VPN)

Dear Vendor,

The Embassy of the United States of America invites you to submit your quotation for Provision of Internet Services for USAID as per the information below.

If you would like to submit a quotation, please provide a pro-forma invoice (or complete the SF-1449 form, if one is attached).

Your pro-forma invoice must be received by 12:00 noon on September 23, 2013 in a sealed envelope marked as follows.

Quotation Enclosed
PR2757498
Contracting Officer
686 Old Bagamoyo Road Msasani
US Embassy, Dar es Salaam

An alternative address for submission is darprocurementbid@state.gov.

Any questions regarding this Request for Quotation must be directed to the Procurement Section +255-22-229-4138 or +255-22-229-4263 during office hours.

Sincerely,

The Contracting Officer

USAID - VPN (VPN through the Internet) at the US Embassy AID One (1) dedicated Internet channel at minimum. 5Mbps Downlink (RX)/ 5Mbps Uplink (TX) Internet.

Period of Performance - September 30, 2013 through September 29, 2014

Scope of Work Details

Provide five static Public IP addresses for VPN equipment, network mask, and default gateway IP address.

Provide a 10/100BaseT RJ-45 interface

Have "always on availability"

ISP connection must NOT repeat NOT use Network Address Translation (NAT).

ISP must permit all IP protocols (including but not limited to UDP, TCP, and IPSEC) to transit without filters or proxies. Unfiltered access to the Internet is required without ISP firewalls.

ISP must permit installation of Customer VPN encryption devices on circuit.

ISP must permit ping and trace route traffic from 169.252.0.0/16 and 169.253.0.0/16 to the ISP connection (RJ45 10/100BaseT router interface which terminates Customer VPN encryption device).

Provide an address block, preferably a /28 for the connection between the American Embassy router and the ISP router.

Help desk support is vital; in a timely fashion. The ISP shall provide phone support between 7:00 am and 6:00 pm, Dar time, 7 days a week. 24 hour support availability is preferred.

Provide Online Bandwidth Monitoring; shows usage with at least 5minutes interval, daily, weekly, monthly and yearly usage for uplink and downlink

Offer reliable network connectivity with minimal downtime and notifying in ample time about unplanned breakdowns and scheduled maintenance. For planned scheduled maintenance, the notification should be 24 hours prior to the commencement of the works. For unplanned breakdowns, shall be notified immediately of their occurrence and the Technical Officer overseeing the Contract shall be formally notified in writing.