

US Embassy
686 Old Bagamoyo Road
Dar Es Salaam, Tanzania

October 31, 2013

REQUEST FOR QUOTATION for **PR2938952 for the US Embassy – Dedicated Internet Network (DIN)**

Dear Vendor,

The Embassy of the United States of America invites you to submit your quotation for the products or services shown below.

If you would like to submit a quotation, please provide a pro-forma invoice.

Your pro-forma invoice (on which "**PR2938952 for the US Embassy – Dedicated Internet Network (DIN)**") is clearly stated) **must be received by 1100 hours local time on November 25, 2013** in a sealed envelope marked as follows.

Contracting Officer
Quotation Enclosed
PR2938952 for the US Embassy –Dedicated Internet Network (DIN)
686 Old Bagamoyo Road Msasani
US Embassy, Dar es Salaam

An alternative address for submission is darprocurementbid@state.gov.

- On the e-mail's subject line, state that the submission is for **PR2938952 for the US Embassy - Dedicated Internet Network (DIN)**
- On your attached proforma, state that the proforma is for **PR2938952 for the US Embassy - Dedicated Internet Network (DIN)**

If a purchase is made, the US Government intends to purchase the lowest priced technically acceptable product or service.

If you are already registered in SAM, please provide proof upon bidding. If you are not currently registered, see the Contract Opportunities page of our Embassy website for details.

Any questions regarding this Request for Quotation must be directed to the Procurement Section +255-22-229-4138 or +255-22-229-4263 during office hours.

Sincerely,

The Contracting Officer

**Dar es Salaam - US Embassy -
Dedicated Internet Network (DIN)**

The US Embassy in Dar es Salaam wishes to purchase Internet services from an Internet service provider. The provider (ISP) must provide a reliable link with guaranteed availability of 99.5% for international internet bandwidth service at the US Embassy, 285 Toure Drive and 9 Toure Drive.

Bandwidth allocation: 7Mbps Downlink (RX) / 4Mbps Uplink (TX) dedicated Internet Bandwidth

Period of Performance – January 1, 2014 through November 30, 2014

Scope of Work Details

- Configure and install a suitable communications link at the American Embassy. Preferably a Fiber optic connection to the premises is required for this service. Traffic leaving Dar es Salaam via the Seacom cable or any other undersea cable is preferred.
- Provide five static Public IP addresses
- Provide a 10/100BaseT RJ-45 interface
- Have “always on availability”
- ISP connection must NOT repeat NOT use Network Address Translation (NAT).
- ISP must permit all IP protocols (including but not limited to UDP, TCP, and IPSEC) to transit without filters or proxies. Unfiltered access to the Internet is required without ISP firewalls.
- ISP must permit ping and trace route traffic
- Provide an address block between the American Embassy router and the ISP router.
- Help desk support is vital and must be provided in a timely fashion. The ISP shall provide phone support between 7:00 am and 6:00 pm, Dar time, 7 days a week. 24 hour support availability is preferred.
- Provide Online Bandwidth Monitoring, showing usage, intervals of 5 minutes, day, week, month, and year for uplink and downlink .
- Offer reliable network connectivity with minimal downtime and notify in ample time about unplanned breakdowns and scheduled maintenance. For planned scheduled maintenance, the notification should be 24 hours prior to the commencement of work. For unplanned breakdowns, the Embassy shall be notified immediately upon occurrence and the Technical Officer overseeing the Contract shall be formally notified in writing.

Cost

Interested ISP should provide a quotation for dedicated bandwidth of 7Mbps Downlink (RX) / 4Mbps Uplink (TX) Internet Bandwidth.

Other costs such as installation or hardware should be quoted separately.

Payment Plan

To be determined by contracting officer and contractor

Site Maintenance

The Provider is responsible for maintaining the modem, antennae and wireless equipment (depending on installation type). Provider shall provide online and onsite support at no cost if the problem is related to the ISP. Any onsite visits to rectify problems not related to ISP problem shall be invoiced separately.

Special Considerations

The vendor offering a technically acceptable product at the lowest price will be required to register in SAM during the time of award. The registration process is not difficult, provided all instructions are followed carefully. Please see our Embassy Contract Opportunities web page for details or call us if you have questions. We will help you get through this process.

We encourage all vendors who may bid in the future to start now and go through this registration process. Registration will make future awards processes move along much more smoothly.