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AMERICAN CITIZENS SERVICES U.S. CONSULATE GENERAL

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Follow us by clicking on the below pics.



American Citizens Services Hours:

9:00am to 12:30pm

(by [appointment](#))

9:00am-4:30pm
(telephone hours)

Monday through Friday,
excluding holidays

HAVE YOU VISITED OUR NEW STEP WEBSITE?

The Smart Traveler Enrollment Program ([STEP](#)) is a free service provided by the U.S. Government to U.S. citizens who are traveling to, or living in, a foreign country. It allows you to enter information about your upcoming trip abroad so that the Department of State can better assist you in an emergency. It also gives those residing abroad routine travel information from the nearest U.S. embassy or consulate.

For its tenth birthday, we've given the STEP

website a sleek new look. However, we didn't stop there. It's now much easier to do the following three things:



Smart
Traveler
Enrollment
Program

1. Without an account, you can enroll a single trip so we can contact you in case of an emergency.

2. You can create an account to enroll multiple trips. We recommend this for those

living in here in South India. It's easy to modify your trip or contact information.

3. Finally, it's now easier to subscribe to receive country-specific Travel Alerts and Travel

Warnings, but not receive all the other region-specific emails. If you are a mobile user consider downloading our STEP mobile application.

Happy traveling!

PASSPORT SERVICES

Do you live outside of Chennai and need to renew your passport? Good news! Adult passport holders may renew their 10-year U.S. passports by mail. If choosing

to apply in person, appointments are required. Please visit our [website](#) for more information. U.S. citizens under 16 years should be accompanied by parents. Those

older than 16 renewing for the first time will also need to apply in person. Finally, U.S. citizens can go to any U.S. embassy or consulate throughout the world for passport services.

Common FAQs

Does ACS offer services outside of Chennai? How can I get an appointment?

Yes, we have passport services in Bangalore almost every month. Please visit our [website](#) for more information about our outreach program. You can also enroll in our [STEP](#) program to get updates about Bangalore outreach.



Does voter registration affect my tax status?

Voting for candidates for federal offices does not affect your federal or state tax liability. Voting for candidates for state or local offices could affect your state income tax liability depending on the laws of your state. If you are concerned about how your response may affect your state tax status, consult legal counsel, a U.S. tax advisor, or your state tax authorities. For more information, go to: www.fvap.gov.

WE NEED YOUR HELP FINDING WARDENS!



The warden program is a system for maintaining communications with the American community and providing important, timely safety or security information to U.S. citizens living or traveling in

our consular district. If you live in Chennai's consular district and want to help, email us at ChennaiCS@state.gov. We still need wardens in the following districts:

Chandra Layout
Davanagere
Gulbarga
Hassan
Kolar
Manipal
Museum Road
Nandhini Layout



Kollam
Kozhikode



Ambattur
Cuddalore
Kanchipuram
Kanyakumari
Kodambakkam
Nagapattinam
Padi
Park Town
Perambur
Porur
Pudukottai
Red Hills
Thiruvavur
Tirunelveli
Tirupur
Tiruvannamalai
Trichy
Vellore
Villupuram
Washermanpet

United States-India Educational Foundation Education Advising In Bangalore and Chennai

As you know, the U.S. has some of the best higher education institutions in the world. If you or your children are interested in taking advantage of these, we recommend that you visit [EducationUSA](#) advising offices in Chennai and

Bangalore, which host regularly scheduled events for students, parents, teachers, and institutions. They are sup-

ported by the U.S. government and not individual institutions, so they can provide you with unbiased information.

You can follow them on Facebook as well.

[Bangalore EdUSA](#)

[Chennai EdUSA](#)



Victim’s Assistance & Emergency Services

If you or your U.S. citizen relative or friend has been a victim of crime while in India, please contact the U.S. Consulate in Chennai (or closest Embassy or consulate if not in Chennai’s consular district) at 044-2857-4000.



You should file and request a copy of a local police report, called a First

Information Report (FIR), as soon as possible. You should request the FIR from the police station closest to the scene of the crime.

Emergency Services:

We can assist when a U.S. citizen in India is arrested, missing, is a victim of violent crime, becomes ill or dies, or when there is otherwise a need for immediate help. We provide the following services:

- 24-hour duty officer for emergencies involving American citizens in the Chennai consular district at **(+91-44) 2857-4000**
- Updates about crisis situations
- Information on local resources
- Contacting family members in the United States

Common FAQs

When should my son sign up for the Selective Service?

All males can begin to register with the Selective Service at 17 years and 3 months and should do so within 30 days after their 18th birthday. To register or get more information visit the [Selective Service web site](#).

JOIN THE AMERICAN LIBRARY!

The American Library at the US Consulate Chennai offers over 14,000 fiction and non-fiction books, 140 scholarly journals, online research resources and much, much more. Visit the Library [website](#) for Library

hours and membership information to enjoy the many resources available!

The Library also offers The Saturday Matinee, showing American movies for your enjoyment. Check the Library



[website](#) for show times and procedures for entry to the Consulate.



I'm renewing my passport. Do I get the old one back?

Yes, we will return the old, cancelled passport to you with all visas still intact. It will be sent along with your new passport. It’s a good idea to keep your old passport in a safe place as it is considered proof of your U.S. citizenship.

CAN YOU HELP US FIND LAWYERS?

An important service that we provide to U.S. citizens is information about our consular district—Tamil Nadu, Kerala, and Karnataka. We have lists of medical facilities, doctors, and lawyers.

We would like to expand our list of lawyers to better cover our consular districts. We’re looking for



lawyers in the following areas:

Coimbatore, Ooty, Madurai, Salem, Pondicherry,

Auroville, Mahabalipuram, Kanchipuram, Vellore, Thiruvannamalai, Thanjavur, and Kanyakumari.

If you know of any, please email us at ChennaiCS@state.gov with the name and contact information.



YOUTH SECTION

American Citizens Services
United States Consulate General, Chennai, India

1 Applying for your U.S. Passport

It is time for you to apply for your first U.S. passport!
Can you identify the items below that you will need to bring to apply for your passport?

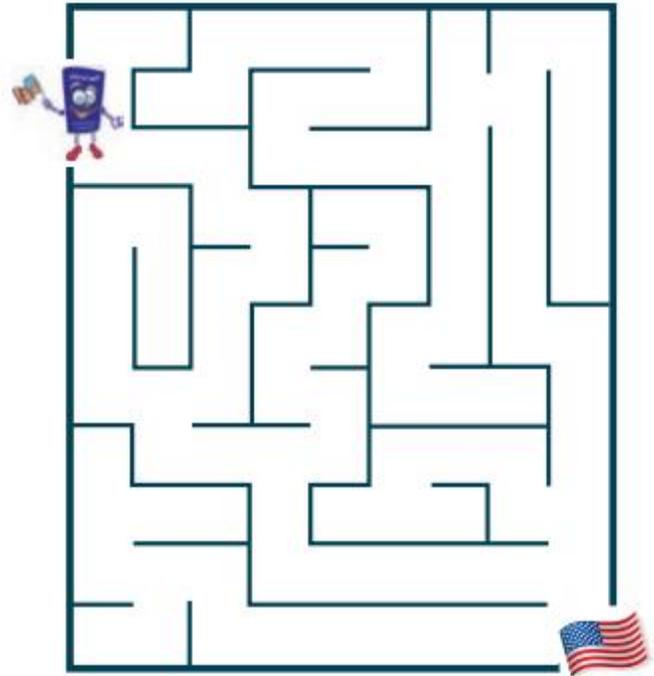
- School progress report
- Completed passport application
- Favorite stuffed animal
- A recent photograph of yourself
- Both parents or guardians
- Family photograph
- Birth certificate

You can help your parents be prepared by asking them to visit travel.state.gov for more information.

Answers: completed passport application, recent photograph of yourself, both parents or guardians, and birth certificate.

2 Travel Maze

Can you help Passport Pal find his way home?



Visit Kids.gov to play games, watch videos, and learn about your country!



Quiz Time!

1. Who was the first person to walk on the moon?
2. What year did Thomas Jefferson write the Declaration of Independence?
3. How many stripes are on the U.S. flag, and what do they represent?

Answers



1. Neil Armstrong
2. 1776
3. The 13 original colonies